**Getting to know your hearing aids**

**Explanation of symbols**
- Points out a situation that could cause possible injury, damage 
- Points out a possible property damage
- Advice and tips on how to prevent the accident from happening

- Points out that the person should do this action

**Getting to know your hearing aids**

**Components and names**
- Ear piece (LiFeP)
- Concha lock (option)
- Tube (Thin/Tube)
- Earhook

**This user guide describesoptional features that your hearing aids may or may not have. Ask your NHS Provider to indicate the features that are valid for your device.

**CAUTION**
- It is recommended to familiarise yourself with your new hearing aids. With the aids in your hand try using the controls and the care you take to keep the aids dry. This will make it easier for you to feel comfortable with the controls while wearing the hearing aids.

**Battery compartment**
- Open the battery compartment
- Close the battery compartment

**Battery**
- **Always use the correct size batteries in your hearing aids.
- Your hearing aid may be programmed to initialise automatically after a period of inactivity to replace lost battery performance.**

**Carefully close the battery compartment by force, it can be damaged.

**CAUTION**
- If you feel resistance, do not attempt to close the battery compartment. The optional concha lock helps to prevent the earpiece from falling out.

**Common symptoms**
- *Risk of injury!*
- CAUTION

**Risk of injury!**
- It is not too deeply into the ear.
- **CAUTION**
- Lift the hearing aid and slide it over the top of your ear.
- Be careful to avoid touching the other side of your ear.
- Keep the hearing aid and the other side of the ear away from your hair.

**Removing and replacing the battery**
- Lift the hearing aid and slide it over the top of your ear.
- Close the battery door.
- Press and hold the rocker switch for several seconds.

**To change the hearing program,**
- *Refer to section “Controls” for your personal settings.*
- *Refer to section “Controls” if you want to change the settings.*

**CAUTION**
- *An optional signal should indicate when an aid is turned on or off.*

**Batteries**
- Depending on the hearing situation, your NHS Provider can configure your hearing aids to automatically change the sound. It might be needed.

**Inserting and removing**
- To insert the hearing aid:
- Hold the tube at the bend that is closer to the ear piece.
- Gently pull your ear lobe downwards.

**Daily use**
- **Turning on and off:** You have the following options to turn your hearing aids on or off.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Via battery compartment:</strong></td>
<td><strong>Optial concha lock:</strong> Close the protective film, remove it from the battery compartment and close it with the aid and a <strong>symbol facing up</strong> (refer to picture).</td>
</tr>
<tr>
<td><strong>Via rocker switch:</strong></td>
<td><strong>Turning on or off:</strong> Press and hold the rocker switch for several seconds. Refer to section “Controls” for your personal settings.</td>
</tr>
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</table>

**Turning on:**
- The rocker switch automatically sets the volume change.

**Turning off:**
- *Refer to section “Controls” for your personal settings.*
- *Refer to section “Controls” if you want to change the settings.*

**Carefully close the battery compartment by force, it can be damaged.

**Using two hearing aids**
- **You have the following options to turn your hearing aids on or off.**

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<th>Feature</th>
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<td><strong>Using two hearing aids</strong></td>
<td><strong>You have the following options to turn your hearing aids on or off.</strong></td>
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</table>

**On the phone**
- When you are on the phone hold a remote control receiver slightly above your ear.

**Audio shoe**
- Audio shoe has been attached.

**Adjusting the volume**
- Your hearing aids automatically adjust the volume.

**Prerequisites**
- *You need to wear two hearing aids.*
- *You can select different levels – from the minimum volume to the maximum level.*

**You can select different levels – from the minimum volume to the maximum level.**

**Using the phone**
- You may prefer a certain volume when using the phone. Ask your NHS provider to configure a telephone program.

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<td><strong>Further adjustments (optional):</strong></td>
<td><strong>The controls of your hearing aids can also be used to change, for example, the tonus value.</strong></td>
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**Further adjustments (optional):**
- The controls of your hearing aids can also be used to change, for example, the tonus value.

**Special listening situations**
- A hearing aid isitting is adjusted to your environment.
- A hearing aid is interfering with the sound.

**Prerequisites**
- *You need to wear two hearing aids.*
- *You can select different levels – from the minimum volume to the maximum level.*

**CAUTION**
- *An optional signal should indicate when an aid is turned on or off.*

**Using the phone**
- You may prefer a certain volume when using the phone. Ask your NHS provider to configure a telephone program.

**On the phone**
- When you are on the phone hold a remote control receiver slightly above your ear.

**Reference**
- *Refer to section “Controls” for your personal settings.*

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**Using the phone**
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**Reference**
- *Refer to section “Controls” for your personal settings.*
To prevent damage it is important that you take care of your hearing aids and follow a few basic rules, which will become part of your daily routine.

**Cleaning**

Your hearing aids have a protective coating. However, if you clean them regularly you may damage the hearing aids or your personal hearing. Please read all steps carefully.

1. **NOTICE**
   - Do not put the hearing aids in water.

2. **NOTICE**
   - Never use strong water or immerse the devices in water.

3. **NOTICE**
   - Clean your hearing aids daily with a soft, dry cloth. Never apply pressure or walk on them.

4. **NOTICE**
   - If your hearing aids are equipped with ThinTubes™, refer to section “Cleaning the ThThinTubes™” for details.

5. **NOTICE**
   - Ask your NHS Provider for recommended cleaning products, special care sets and cleaning wires. How to keep your hearing aids clean.

**LifeTips**

To remove the LifeTips, please use a special tool (accessory) with a plug for FM systems.

**EasyTek**

EasyTek is also an easy-to-use remote control for your Contrast hearing aids.

1. **NOTICE**
   - For aids with wireless connectivity: A special tool is required.

2. **NOTICE**
   - Ask your NHS Provider to mark your hearing aids so that they switch correctly.

**Power-on delay**

Your hearing aids have a power-on delay. The Telecoil program and Volume up/down controls switch off in standby mode.

**Drying**

Some telephones as well as public places like theatres offer the audio induction loops. To directly receive the desired signal – without distracting noise in the environment.

1. **NOTICE**
   - For aids with audio input: An audio input is available for FM systems.

2. **NOTICE**
   - For aids with a ThinTube: A ThinTube replacement is required.

**Troubleshooting**

In case of aid failure:

1. **Is the aid switched on?**
2. **Is the sound opening in the ear piece?**
3. **Is the aid switched on?**
4. **Is the aid switched on?**

Troubleshooting:

1. **Volume up/down controls are not working.**
2. **Trouble shooting**
3. **Trouble shooting**
4. **Trouble shooting**

**Attention**

- May damage the hearing aids.
- May damage the telecoil program.
- May damage the audio streaming device.
- May damage the hearing aids.

**Maintenance and care**

To safely wear your Contrast hearing aids, please ask your NHS Provider to configure a Telecoil program and connect with audio induction loops.

For how to purchase an easyTek or other accessories, please ask your NHS Provider or visit signia-hearing.co.uk.

For more information, please ask your NHS Provider or visit signia-hearing.co.uk.